

Beaufort County News Release

CIVIC ENGAGEMENT AND OUTREACH AREA | COMMUNICATIONS AND ACCOUNTABILITY DEPARTMENT

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FOR IMMEDIATE RELEASE

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Some County Offices at Myrtle Park Closed for Training December 14

On Wednesday, December 14, five Beaufort County Government offices at Myrtle Park in Bluffton will be closed for a staff professional development day. The offices to be closed on December 14 are the [Assessor](#), [Auditor](#), [Building Codes](#), [Business License](#), and [Treasurer](#) offices. The offices will reopen under normal business hours at 8 a.m. on Thursday, December 15.

All Beaufort County offices at Myrtle Park in Bluffton, excluding the above mentioned, and all Beaufort and Hilton Head Island offices will continue operating on normal hours during the training.

Participants at the training will learn how to manage the new [ACF Technologies](#) Q-Flow Software Solution, a lobby management system scheduled to launch in offices at Myrtle Park in early 2017.

According to the ACF Technologies website, the new lobby management software will provide a quick and simple check-in process along with multi-media options to keep customers relaxed and well-informed of their place in line.

“The launch of this innovative technology helps us in fulfilling our County-wide goal of providing quality core services efficiently, said County Administrator Gary Kubic. “We look forward to delivering a more satisfying experience to our residents.”



acftechnologies.com



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The Q-Flow software will include ticket printers, LED television displays, and a self-serve pedestal kiosk that features a 19-inch touch screen and a barcode scanner.

“This investment will improve the quality of service we provide to our citizens, said Mark Roseneau, director of facility management for Beaufort County. “This training is a necessary step in ensuring that Beaufort County residents receive the full benefits of the cutting-edge system.”