

August 25, 2016

## Network Outages Affecting County Facilities

Due to work associated with a commercial construction project on Lady's Island, a fiber cut occurred this afternoon, causing a loss in network connectivity at the Lady's Island Airport, the St. Helena Island Branch Library, and nearby traffic cameras. The County has reached out to Century Link to initiate the repair process so that telephone and internet services can be restored at the affected locations as soon as possible. Also, the County has determined that recent hardware failures involving telephone and computer systems at the Hilton Head Island Library Branch are likely due to an apparent lightning strike this past weekend. The County is working to mitigate all of these issues and regrets the inconvenience caused to the public. An update will be provided as services are restored.

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